# **Temporary Benefits- Eligible Employees**

## **Benefits Guide**

2021



Updated July 2, 2021

## **Benefits Eligibility for Temporary City Employees**

Benefits	TMP	TMP	TMP	TMP	TBE	TBE
Program	Interim/Short -term temporary assignment up to 1 year (assignment does not exceed 1,040 hours)*,******	Less than half-time temporary (seasonal, on-call) that does <b>not</b> exceed 1,040 hrs*,*****	One or more Interim/Short term temp assignments. Within 1 year individual has worked 1,040 hrs*, **, ******	Variable Hour Temporary Employee (worked 30 hours or more per week on average during previous 12 months)*****, ******	Short- term/Interim temporary assignment of up to 1 year (after assignment in effect for 1,040 hrs.)***	Term-limited temporary assignment (1-3 years)***
Medical	Not eligible	Not eligible	EE may purchase	Yes	Yes	Yes
Dental	Not eligible	Not eligible	EE may purchase	Not eligible	Yes	Yes
Vision (Basic)	Not eligible	Not eligible	EE may purchase	Not eligible	Yes	Yes
Vision (Buy- Up)	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
AD&D	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Deferred Compensation	Yes	Yes	Yes	Yes	Yes	Yes
Employee Assistance Program	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Flexible Spending Accounts (Health Care and Day Care	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Group Term Life (Basic)	Not eligible	Not eligible	Not eligible	Not eligible	Yes	Yes
Group Term Life (Supplemental)	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Long-Term Disability (Basic)	Not eligible	Not eligible	Not Eligible	Not eligible	Yes	Yes
Long-Term Disability (Supplemental)	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
SCERS membership	Not eligible	Not eligible	***	Not eligible	***	***
Tobacco Cessation	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible

Benefits Program	TMP	TMP	TMP	Variable Hour	TBE	TBE
	Interim/Short -term temporary assignment up to 1 year (assignment does <b>not</b> exceed 1,040 hours)*, ******	Less than half-time temporary (seasonal, on-call) that does <b>not</b> exceed 1,040 hrs*,	One or more Interim/Short term temp assignments. Within 1 year individual has worked 1,040 hrs*, **, ******	Variable Hour Temporary Employee (worked 30 hours or more average during previous 12 months)******, ******	Short- term/Interim temporary assignment of up to 1 year (after assignment in effect for 1,040 hrs.)***	Term-limited temporary assignment (1-3 years)***
WW Savings	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Sick Leave	Yes	Yes	Yes	Yes	Yes	Yes
Vacation	Not eligible	Not eligible	Not eligible	Not eligible	Yes	Yes
Holiday Pay	Not eligible	Not eligible	Not eligible	Not eligible	Yes	Yes
Bereavement Leave	Not eligible	Not eligible	Not eligible	Not eligible	Yes	Yes
Jury Duty Compensation	Not eligible	Not eligible	Not eligible	Not eligible	Yes	Yes

<sup>\*</sup>Receives premium pay. If conversion for a regular position is requested, position becomes eligible for benefits.

\*\*\*\*A temporary worker may elect to join the Seattle City Employees' Retirement System:

- 1. Within 6 calendar months of completing 1,044 hours of compensated straight-time service; or
- 2. Upon appointment to an eligible position if such appointment occurs after the work has completed 1,044 hours of City service but before they have completed 10,440 hours of City service; or
- 3. Within 6 calendar months of completing 10,440 hours of continuous compensated straight-time service.

\*\*\*\*\*\*Temporary employees who receive premium pay in lieu of fringe benefits will accrue one hour of paid leave for every thirty hours worked.

#### **Exclusions:**

- Work study, interns and independent contractors are not eligible for benefits regardless of hours worked for the City.
- Benefits do not include health care or day care flexible spending account programs, AD&D insurance, supplemental Group Term Life, supplemental Long-Term Disability, Long-Term Care insurance, Vision Buy-Up plan, Employee Assistance Program, tobacco cessation program, and Weight Watchers City pricing.

<sup>\*\*</sup>See <u>Personnel Rule 11.21 A</u> for more information on health care coverage for temporary workers who receive Premium Pay.

<sup>\*\*\*</sup>Receives benefits in lieu of premium pay

<sup>\*\*\*\*\*</sup>To follow Health Care Reform requirements

#### For assistance understanding the information in this document

- Need to speak with someone in a language other than English? Call the Benefits Unit at 206-615-1340 and we will help you access Language Line Services. You will have access to an interpreter and a Benefits Unit staff member to answer your questions.
- **Hearing impaired?** If you use a TDD, the City provides interpretation services. Call 7-1-1 or 1-800-833-6384 on your TDD. You will be connected with the Washington Relay Service. Give them the number of the party you want to call. They will call the person for you, then interpret information from your TDD to the person you are calling.
- **Visually impaired?** This Employee Benefits Guide document is available in a larger font. To request an electronic copy, contact the Benefits Unit at 206-615-1340.
- Would rather hear the information than read it? If your understanding is improved by having someone read or paraphrase information for you, you are invited to attend a benefits orientation. Orientations cover all City benefits and provide ample time for questions. You can meet with the presenter after the session if you have additional questions or questions you would like to ask confidentially. Orientations are held every other week. Orientations are held every other week enroll on <a href="Employee Self-Service">Employee Self-Service</a>, Training section.

If additional help is needed or you would prefer to speak to someone confidentially, please call the Benefits Unit at 206-615-1340.

Please note: We have made every attempt to ensure the accuracy of this information. If there is any discrepancy between this booklet and the insurance contracts, other legal documents or the terms of an authorized collective bargaining agreement, the contracts, legal documents, and applicable collective bargaining agreements will always govern.

The City of Seattle intends to continue these plans indefinitely but reserves the right to amend or terminate them at any time in whole or part, for any reason, according to the amendment and termination procedures described in the legal documents. This booklet does not create a contract of employment with the City of Seattle.

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## Employee Responsibilities

Temporary Benefits Eligible employees are responsible for making benefits elections or changes by their due dates including Open Enrollment. They must notify their department's benefits representative of any family or employment status changes that impact benefits such as marriage, legal separation, divorce, new or terminated domestic partnership, a birth or adoption, a leave of absence, or a death in the family. If you add a dependent to City benefits, you will receive a letter from Alight Solutions, the City's business partner, with information on how to verify eligibility.

**New Temporary Benefits Eligible employee**? You are responsible for making your benefits elections within 30 days of your date of hire. It is important to note that if you **waive** City coverage when you are eligible as a temporary employee and later become a regular employee, you will have to wait until Open Enrollment to enroll.

**Adding a new family member** to your health care coverage? Contact your department's <u>benefits representative</u> within 30 days of marriage or new domestic partnership. You have 60 days to notify your representative of a birth or adoption for medical, dental or vision coverage.

**Dropping a family member** from your health care coverage? Contact your department's <u>benefits representative</u> within 30 days of divorce or legal separation, domestic partnership termination.

**Planning a leave of absence?** Contact your <u>benefits representative</u> about how it could affect your City benefits.

#### Designating or changing your beneficiary?

- · Life insurance Employee Self-Service
- · Retirement contact the Retirement Office
- · Sick leave or Deferred Compensation see your benefits representative.

**Moving?** Update your address in Employee Self-Service.

Access your benefits information from home at <a href="mailto:seattle.gov/human-resources/benefits">seattle.gov/human-resources/benefits</a>.

The City of Seattle provides employees and their families a range of benefit options to support individual financial planning.

#### Medical

The City offers regular employees and their family members\* a choice among four medical plans:

- Aetna Preventive
- Aetna Traditional
- Kaiser Permanente Standard
- Kaiser Permanente Deductible

#### **Dental**

The City offers dental coverage through Delta Dental of Washington and Dental Health Services.

#### **Vision**

The City offers vision coverage through VSP.

#### Life Insurance & Long-Term Disability (LTD)

The City offers Basic Long-Term Disability insurance and shares the cost of basic Group Term Life insurance.

#### **Deferred Compensation Plan**

The City offers a "457 (b)"\*\* tax advantaged savings plan which allows employees to invest current, pre- and after-tax earnings to generate additional retirement income.

\*If you enroll a dependent, Alight Solutions, the City's business partner, will send a letter to your home within 2-3 weeks requesting documents that confirm the eligibility of your dependent. Thank you for participating! For additional information about the verification process, go here.

\*\*A type of retirement savings plan available to state & local government employers.

#### Eligibility for Temporary Benefits-Eligible Employees

If you are a temporary benefits-eligible employee working full- or parttime (scheduled to work at least 80 hours per month), you are eligible to participate in selected benefits programs when you meet the eligibility requirements of your position:

- Term Limited Assignment on your date of hire of your 1-3 year assignment
- One or More Interim/Short Term Assignments: after your short-term assignment of up to 1 year is in effect for 1,040 hours.

This is your "eligibility date". **See page 4** for when your coverage begins.

The benefits you are eligible for are: the medical, dental, basic, basic life, basic LTD, and deferred compensation plans (see pages 1-2).

#### Eligible Family Members

The following family members are also eligible to participate in the medical, dental and vision programs:

- Your spouse or domestic partner;
- Your birth or adopted children, or children placed for adoption;
- Children of your domestic partner;
- Stepchildren; or
- Any child for whom you are legal guardian
- Any child for whom coverage is required by a Qualified Medical Child Support Order (healthcare plans only).

#### Child Eligibility

Please check child eligibility requirements below\*,\*\*.

Plan	Age	Other
Medical, Dental, Vision	Up to age 26 (through age 25)	Do not have to be: -single -living with you -dependent on you for support  May have access to
		other coverage.

<sup>\*</sup>If you enroll a dependent, Alight Solutions will send a letter to your home within 2-3 weeks requesting documents that confirm the eligibility of your dependents. Additional information <a href="here">here</a>.

<sup>\*\*</sup>Coverage may continue for a handicapped/incapacitated child if the child becomes disabled prior to the limiting age, provided that proof of his or her fully handicapped/incapacitated status has been documented by a physician.

## When do I enroll?

You must submit your benefits enrollment forms within **30 days of** your benefits eligibility date (see prior page).

## When does coverage begin?

Actual coverage in the plans in which you are enrolled will begin on either your eligibility date, or the first day of the month following your eligibility date.

## How do I enroll?

You have two options to enroll yourself and your eligible dependents:

- 1) through Employee Self-Service, which is preferred
- 2) if you are unable to enroll in Employee Self-Service or do not have access to a computer, contact your Department's <u>Human Resources Representative</u> to to request a Benefits Election Form to complete and return to them.

If you miss the deadline, you will be defaulted into certain benefits and ineligible for others. You must wait for the next Open Enrollment period to make changes.

If you do not enroll in basic life insurance when first eligible, you will be required to complete a *Medical History Statement* or *proof of good health* for the insurance carrier, and you are not guaranteed coverage as you are when first eligible.

You may decline coverage, but will not be eligible for premium pay in lieu of benefits as a result of declining coverage.

#### What if I miss the enrollment deadline?

If you fail to enroll within 30 days of becoming benefits eligible, you will automatically be enrolled for dental and basic vision coverage. Your dental coverage will default to the Delta Dental of Washington plan.

Starting after January 2, 2018, if you are newly eligible for health coverage and don't actively elect or waive medical coverage, you will automatically be enrolled in the Aetna Traditional employee only plan. This plan requires no premium contribution from you.

#### Waiving Coverage

If you waive coverage and later become a regular employee, your next opportunity to enroll will be during Open Enrollment.

#### Continuing Eligibility

## How do I enroll my family members?

To remain eligible for City paid benefits, you must have at least 80 hours of paid time during the calendar month. If the number of hours worked per month is less than 80 hours, benefits will be terminated, you will be responsible for any charges incurred.

There are two opportunities to enroll family members after you are initially eligible:

- Open Enrollment
- Life Event or Family Status Change, for example:
  - Within 30 days of marriage, establishment of a domestic partnership, legal guardianship or a dependent losing coverage on another plan
  - Within 60 days of your child's birth or adoption event for health care coverage
  - Other examples of a Life Event or Family Status change can be found on Pages 6 and 7.

If you add a family member outside of Open Enrollment, you must complete a <u>Benefits Change Form</u> and submit it to your department's Benefits Representative. If you miss the enrollment deadline, you can enroll your family member(s) at the next open enrollment period, which is generally in the fall.

After you enroll a dependent, Alight Solutions, the City's business partner, will send a letter to your home within 2-3 weeks requesting documents that confirm the eligibility of your dependents. Additional information about the dependent eligibility verification process is <a href="here">here</a>.

Visit <a href="https://www.seattle.gov/human-resources/benefits">https://www.seattle.gov/human-resources/benefits</a> for more information. Call your department's <a href="https://human.resources.or.benefits">human.resources.or.benefits</a> representative or the City's Benefits Unit at 206-615-1340 if you have questions.

#### How do I disenroll my family members?

If you need to remove a family member from coverage outside of Open Enrollment, submit a completed Benefit Election Form to your department's <u>benefits representative</u>.

If you and your spouse or domestic partner's coverage due to legal separation, divorce or termination of the domestic partnership, submit a completed Statement of Termination of Marriage/ Domestic Partnership form or a Notice of Termination of State Registered Domestic Partnership within 30 days of the legal separation, divorce or domestic partnership termination.

There are two opportunities to change your benefit choices:

- Open Enrollment
- Within 30 days of a qualifying change in family or job status.

#### Changing Your Benefits

#### **Open Enrollment**

Open Enrollment is held once each year in the fall. During this time, you can change your benefits plans, add and drop family members, and add or drop coverages. If you make changes during Open Enrollment, your new coverage is effective on January 1 of the new (next) plan year. Increases in your Life insurance coverage are subject to the approval of your *Medical History Statement* by the life insurance carrier.

## Life Events/Family Status Changes that May Affect Your Benefits

You must enroll a new spouse or domestic partner within 30 days of your marriage or establishment of a domestic partnership. You have 60 days to add a child acquired through birth, adoption, or placement for adoption. *If you miss the deadline,* you can only add family members during the annual fall Open Enrollment period.

If you have a change in family status, you may be able to make a related change to your benefits. Here are several examples. Contact your department's benefits representative if any of the following occur:

- You adopt a child you may add coverage for that child (you may add coverage for your other dependents at that time).
- Your child loses coverage under your spouse's coverage you may add this child to your plan.
- You get married or form a domestic partnership you may enroll your new spouse or domestic partner and his/her eligible children.
- Your spouse or domestic partner loses coverage due to termination of employment, change in employment status, or beginning an unpaid leave of absence – you may add your spouse or partner to the plan.

- Your spouse or domestic partner gains coverage due to start of employment, change in employment status, or ending an unpaid leave of absence-you may drop your spouse or partner from the plan.
- You get divorced, separate, or dissolve a domestic partnership you must drop the spouse or domestic partner from the plan.
- Your child no longer meets the age requirements for medical/dental/vision your child will be dropped from coverage.

#### When Coverage Ends

Your medical/dental/vision, Basic Long-Term Disability, and Group Term Life coverages end on the last day of the calendar month in which you:

- Are no longer eligible
- Resign, retire or are terminated
- Stop making any required payment.

Your medical, dental and vision coverages will also end on the day the plan terminates, or if you die (your family members' coverage will end on the last day of the calendar month in which you die).

#### Continuing Coverage Under COBRA

To help you maintain health coverage, Congress passed the Consolidated Omnibus Reconciliation Act (COBRA) in 1986. Under COBRA, you are eligible to purchase continuing medical only, dental/vision only, or medical/dental/vision coverage under certain circumstances when your group health plan coverage with the City ends.

If you are a City employee and have City medical, dental and vision coverage, you and your covered family members have the right to elect COBRA continuation coverage for up to 18 months if your coverage is lost because of one of these qualifying events:

- Your employment ends for a reason other than gross misconduct
- Your work hours are reduced to the point where you no longer are eligible for benefits.

The 18-month COBRA continuation period may be extended to 29 months if you or a family member (who is a qualified beneficiary) is disabled according to Social Security at the time of one of the above qualifying events. This 11-month extension is available to all qualified beneficiaries who lose coverage due to termination of employment or a reduction of hours.

Covered family members have the right to choose COBRA continuation coverage for up to 36 months if coverage is lost for any of these qualifying events:

- Death of the employee
- Divorce or legal separation of the employee and spouse or dissolution of the domestic partnership.
- A child loses coverage (turns 26)

The Life and disability plans have conversion options.

#### Coverage through Health Insurance Exchange

As an alternative to COBRA, you may choose an individual medical plan through the health insurance exchange. Depending on your income and the number of dependents you cover, you may find a plan on the exchange that fits your coverage needs. More information at <a href="https://www.wahealthplanfinder.org">www.wahealthplanfinder.org</a>.

#### Coverage through a City Retiree Plan

When you are eligible to retire, you will receive a packet of information about the City's retiree medical plans at your Retirement Office appointment. If you want to participate in a retiree medical plan instead of COBRA or a Health Insurance Exchange plan, be aware that you must choose a plan **at least 30 days** before you retire. In some cases, you can delay your enrollment in a City retiree medical plan if you are covered under another employer's plan. Contact the Benefits Unit at Benefits.Unit@seattle.gov for more information about the plans.

## Paying for Benefits

#### **Medical, Dental and Vision**

If you elect medical coverage, the City of Seattle pays most of the premium for you and your eligible, enrolled family members. The amount you pay depends on which plan you select and whether you cover a spouse or domestic partner.

## Your Payroll Deductions

Medical premiums are deducted each month on a pre-tax basis. (Premium amounts paid for a domestic partner cannot be taken on a pre-tax basis if your partner is not a dependent on your IRS tax form.)

## See page 23 for medical premiums

Your share of the cost for your medical premium is taken in equal amounts from the first and second paychecks of the month during the month of coverage on a pre-tax basis. For example, premium deductions taken from your March paychecks provide for March coverage.



The Dental and Vision plans are fully paid by the City for most employees.

#### **Life Insurance**

Your basic life insurance after-tax premium deductions are taken from your second paycheck of the month for the next month's coverage.

## Benefits and Financial Planning

Because everyone's medical and financial situations are different, the City offers a variety of plans to help protect employees and their families from the financial hardship that unusual medical expenses can bring. The plans are designed to cover much of the cost of medically necessary health care services. However, employees still bear a portion of their medical service costs in the form of premiums, deductibles, copayments and coinsurance.

Since health care costs may be unanticipated, it makes sense to plan in advance and save for your out-of-pocket costs. Here are ways to cut costs and save money.

- Quit smoking and encourage your family to quit.
- Be more active and eat nutrient dense food. Many diseases and conditions are preventable, and healthy behavior reduces your future health care costs and enhances your life now.
- Go to check ups and screenings. Have regularly scheduled physical examinations by your doctor, dentist, eye doctor and so on. Take advantage of free medical screenings, flu shots and go to the City's wellness and benefits fairs.
- Choose the best health plan for you and your family. There is more to selecting a good health plan than just the payroll deduction. If you are shopping for a health plan, compare the premiums along with what is and is not covered by the various plans.
- Stay within the network. Look for doctors and health care providers that are within the plan's network. If you participate in an Aetna plan and require a specialist, make sure you use an Aexcel specialist, which will save you 10%.
- Review medical bills carefully. Billing errors can cost you hundreds or even thousands of dollars. Contact the billing office if there is an error or you do not understand your bill. You may be able to negotiate fees and bills that you feel are too high.
- Enroll in Reach to support your physical, emotional, and financial well-being goals.
   Go to cityofseattle.limeade.com and register. For access to Reach on the go, download the Limeade app and enter the City of Seattle code: seattle.

## Medical Plan Options

#### Medical Plans

The City offers four different medical plans:

- Aetna Preventive Plan
- Aetna Traditional Plan
- Kaiser Permanente Standard Plan
- Kaiser Permanente Deductible Plan

#### How to Choose a Medical Plan

Plan features, coverages and costs vary. The City's plans with Aetna offer unlimited choice of doctors; coverage is higher if you use doctors in the Aetna network. The Kaiser Permanente plan requires that you use their network of doctors, clinics, hospitals, and pharmacies, but offer a higher level of coverage.

Plans offering higher coverage (Aetna Preventive and Kaiser Permanente Standard) have lower copays but higher monthly premiums. The Aetna Traditional Plan has a larger annual deductible and lower or no monthly premiums.

When making your decisions, you should consider cost, choice, and coverage. Here are some questions to ask yourself:

- Do you want a plan that allows you to choose any doctor, hospital, or clinic (Aetna plans) or are you willing to stay within a network (Kaiser Permanente plans) and receive a higher level of coverage?
- Would you rather pay higher monthly premiums to have a small annual deductible (Aetna Preventive Plan) or no annual deductible (Kaiser Permanente Standard Plan) and smaller copays?
- Would you rather pay lower or no monthly premiums and have higher coinsurance and deductibles (Kaiser Permanente Deductible and Aetna Traditional plans)?

The following very brief plan descriptions may help you make these choices.

**New Temporary Benefits Eligible Employees:** Remember - You have 30 days from your hire date to enroll in the medical, dental, vision and Group Term Life plans. If you decline coverage when eligible as a temporary employee and later become a regular employee, you will have to wait until Open Enrollment to enroll.

### Medical Plan Options

#### **Aetna**

The City has two plans with Aetna — the Preventive Plan and the Traditional Plan. The plans use the Aetna provider network, and Aetna administers the claims.

## Preventive Plan

This plan has a \$100 annual deductible per person (\$300 per family) and a \$15 copay for all office visits except preventive care (which is covered at 100%). The deductible applies to most services except where a copay applies. Most other services are covered at 90% after a copay if you use an Aetna network provider.

#### Traditional Plan

This plan has a \$400 annual deductible per person (\$1,200 per family). Most services are covered at 80% if you use an Aetna network provider. Most preventive care is not covered.

#### What If I Don't Use the Aetna Network?

If you choose a provider who is not in the network, you will pay a higher percentage of the visit cost. Prices charged by a non-network provider also are often higher than those charged by a network provider. If you use a non-network provider, you will pay 40% of the network service cost, and your doctor may charge you an additional amount above the network price.

#### Aetna's Aexcel Network

Aetna has a special sub-network, called the Aexcel network, which consists of doctors who specialize in the following areas: cardiology, cardiothoracic surgery, gastroenterology, general surgery, obstetrics/gynecology, orthopedics, otolaryngology, neurology, neurosurgery, plastic surgery, vascular surgery and urology. Doctors were selected for this special network because they meet screening criteria in the areas of experience, performance, effectiveness and efficiency. If you need care in one of these areas and you **do not** choose a doctor from the Aexcel network to provide that care, you will pay 10% higher coinsurance. You do not need a referral to see a specialist.

#### Accolade

Contact Accolade at 866-540-5418 or

https://login.myaccolade.com/login for customer service, support with treatment decisions, benefit coverage questions, help finding a doctor or specialist, claim denials or complaints, prescription plan and formulary questions.

#### Aetna.com

Locate detailed claim information at Aetna.com.

#### **Teladoc**

Talk to a doctor anytime by phone or video. Be treated for health issues, including cold and flu symptoms, allergies and skin problems. You can also see a behavioral health provider and establish an ongoing relationship for issues such as depression and anxiety. Register at <a href="mailto:member.teladoc.com/registrations">member.teladoc.com/registrations</a>.

#### **Urgent Care**

Contact an Accolade Health Assistant at 866-540-5418 to find an urgent care facility near you. Or, log in to your account at <a href="Aetna.com">Aetna.com</a>

## Medical Plan Options

## **Kaiser Permanente**

Kaiser Permanente is a health maintenance organization which provides an integrated system of health care services. All services are delivered within Kaiser Permanente facilities or its contracted network providers. You must use Kaiser Permanente contracted providers and facilities unless a doctor refers you elsewhere. You do not need a physician's referral to see most Kaiser Permanente specialists.

#### Kaiser Permanente Standard Plan

The City offers two plans through Kaiser Permanente.

#### Kaiser Permanente Deductible Plan

This is a health maintenance organization plan with no deductible and an office copay of \$15. Most services are covered at 100% after payment of a copay. Preventive care is covered.

This is a health maintenance organization plan with a \$200 annual deductible per person (\$600 per family) and a \$15 office copay. The deductible does not apply to ambulance service, prescription drugs, durable medical equipment and preventive visits (preventive visits do have a copay). After the deductible is satisfied, most services are covered at 100% after the copayment.

## appointments and exchange emails with their provider, view their online medical record, refill prescriptions online, and view lab and test reports. The provider and facility directory, and drug formulary are all accessible online. In addition, a mobile application is available.

The health care website is at KP.org/wa. Members can request

#### Accolade

Accolade is a third-party resource that offers healthcare advocacy services at no cost. Kaiser members may use Accolade as a supplement to the Kaiser care team, member service and advice line. Contact Accolade at 866-540-5418 for health and benefits questions.

## Health Profile

The plan has a health risk assessment called *Health Profile*. Members complete the profile online and receive a report and personalized action plan. Free healthy lifestyle coaching is available.

## Care Chat & Online Visits

Care Chat is a free online messaging feature that lets you get realtime care from a provider. Access through your account at kp.org/wa.

#### Consulting Nurse Service

Not sure what kind of care you need? Call Kaiser's Consulting Nurse Service 24/7 at 1-800-297-6877 (TTY 711).

## Medical Plan Comparison Examples

The following table compares the plans in four different scenarios where employees would use services: a routine physical exam, a regular office visit (such as for an illness), outpatient treatment at a hospital, and surgery performed by a specialist. Costs for services are compared by plan. For a more complete summary of benefits by plan, see the table that follows this example.

	Prevent	ive Plan	Traditio	nal Plan	Kaiser Permanente		
	In-network	Out-of- network	In-network	Out-of- network	Deductible Plan	Standard Plan	
Individual deductible	\$100	\$450	\$400	\$1,000	\$200	None	
Family deductible	\$300	\$1,350	\$1,200	\$3,000	\$600	None	
Routine physical exam	Paid at 100%	Paid at 60% after satisfaction of deductible for mammogram and ob/gyn exams only.	Paid at 80% after satisfaction of deductible for mammogram only. No other preventive care covered.	Paid at 60% after satisfaction of deductible for mammogram only. No other preventive care covered.	Paid at 100% after \$15 copay	Paid at 100% after \$15 copay	
Office visit	Paid at 100% after \$15 copay	Paid at 60% after satisfaction of deductible	Paid at 80% after satisfaction of deductible	Paid at 60% after satisfaction of deductible	Paid at 100% after \$15 copay and satisfaction of deductible (copay applies to deductible)	Paid at 100% after \$15 copay	
Outpatient treatment at a hospital	Physician charges paid at 100% after \$15 co-pay. After satisfaction of deductible, other charges paid at 90%.	After satisfaction of deductible, physician and other charges paid at 60%.	After satisfaction of deductible, physician and other charges paid at 80%.	After satisfaction of deductible, physician and other charges paid at 60%	After satisfaction of deductible and \$15 copay (copay applies to the deductible), physician and other charges paid at 100%.	Paid at 100% after \$15 copay.	
Inpatient Surgery performed by a specialist in one of the 12 Aexcel specialty areas	Aexcel specialist: Paid at 90% after \$200 inpatient copay  Non-Aexcel specialist: Paid at 80% after \$200 inpatient copay	Paid at 60% after \$200 inpatient copay and satisfaction of deductible.	Aexcel specialist: Paid at 80% after \$200 copay.  Non-Aexcel Paid at 70% after \$200 copay.	Paid at 60% after \$200 inpatient copay and satisfaction of deductible.	Paid at 100% after satisfaction of deductible.	Paid at 100% after \$200 inpatient copay	

### 2021 Medical Benefits Highlights - Most City of Seattle Employees

The purpose of this document is to help you make decisions; it is not a contract. Details are provided in your medical plan booklet at https://www.seattle.gov/human-resources/benefits/employees-and-covered-family-members/temporary-benefits-eligible-employees.

Kaiser Permanente*		City of Seattle Ti	raditional Plan*	City of Seattle Preventive Plan*			
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network		
Deductible (per calend	ar year)						
No Deductible	\$200 per person	\$400 per person	\$1,000 per person	\$100 per person	\$450 per person		
	\$600 per family	\$1,200 per family	\$3,000 per family	\$300 per family	\$1,350 per family		
	Deductible applies as						
	noted except for	Deductible applies to mos	st services, except as	Deductible applies to mo	st services, except as		
	prescriptions, preventive	noted. Deductible does n	ot apply for	noted. Deductible does n	not apply for		
	visits, ambulance, and	prescriptions or when the	Inpatient co-pay or	prescriptions or when the	Inpatient co-pay or		
	durable medical	emergency room co-pay	applies.	emergency room co-pay	applies.		
	equipment.						
Annual Out of Pocket	Annual Out of Pocket Maximum (OOP Max) includes medical coinsurance. Excludes the deductible and prescription drug copays/coinsurance.						
	edical copays	Excludes		Excludes copays			
\$2,000 per person	\$2,000 per person	\$1,000 per person		\$2,000 per person	\$3,000 per person*		
\$4,000 per family		\$3,000 per family		\$4,000 per family	\$6,000 per family*		
Total Out of Pocket Ma	aximum includes medical d	coinsurance and the dedu	ctible. Excludes prescrip	otion drug copays/coinsur	ance.		
Includes m	edical copays	Excludes	copays	Excludes copays			
\$2,000 per person	\$2,000 per person	\$1,400 per person	\$3,000 per person	\$2,100 per person	\$3,450 per person		
\$4,000 per family	\$6,000 per family	\$4,200 per family	\$9,000 per family	\$4,300 per family	\$7,350 per family		
Hospital Copay							
\$200 per admission	Deductible applies	\$200 copay	\$200 copay	\$200 copay	\$200 copay		
		per admission	per admission	per admission	per admission		
<b>Hospital Pre-admissio</b>	n Authorization						
Except for maternity o	r emergency admissions,	Except for maternity or e	emergency admissions,	Except for maternity or emergency admissions,			
must be authorized	by Kaiser Permanente	your physician must con	tact Aetna prior to your				
		admission. Member res	sponsible for obtaining	admission Member responsible for obtaining			
		precertification of ou	ut-of-network care.	precertification of o	ut-of-network care.		

Kaiser Pe	ermanente*	City of Seattle Ti	raditional Plan*	City of Seattle Preventive Plan*				
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network			
Choice of Providers								
All care and services provided at Kaiser Permanente Facilities or network providers Members may self-refer to most Kaiser Permanente specialists.		Aetna contracted providers. No primary care physician selection or referrals required. Aexcel*** specialists must be used in designated specialty areas to receive the maximum benefit.	Any licensed, qualified provider of your choice. Expenses paid based on recognized charges*. You pay the difference between recognized and billed charges.	Aetna contracted providers. No primary care physician selection or referrals required. Aexcel** specialists must be used in designated specialty areas to receive the maximum benefit.	Any licensed, qualified provider of your choice. Expenses paid based on recognized charges*. You pay the difference between recognized and billed charges.			
COVERED EXPENSES								
Acupuncture	•	1		I				
\$15 copay for up to 8 visits per medical diagnosis per calendar year. Additional visits when approved.	\$15 copay for up to 8 visits per medical diagnosis per calendar year. Additional visits when approved. Deductible applies.			Paid at 100% after Paid at 60% \$15 copay Up to 20 visits per calendar year in- and out-of- network combined				
Alcohol/Drug Abuse T								
Paid at 100% after \$200 copay per admission	Paid at 100% after deductible	Paid at 80% after \$200 copay  Review and coordinations including regide	•	Paid at 90% after \$200 copay  Review and coordinations including residuations including residuations.	•			
		and partial ho		situations including resid and partial ho				
Alcohol/Drug Abuse T	reatment (outpatient)	and partial no	opitalization	and partial ne	- Copitalization			
Paid at 100% after \$15 copay	· · · · · · · · · · · · · · · · · · ·	Paid at 80%	Paid at 60%	Paid at 100% after \$15 copay	Paid at 60%			
		Additional focus on revie care in complex sit psychological testing, no intensive o	cuations including eurological testing and	Additional focus on revi care in complex si psychological testing, n intensive c	tuations including eurological testing and			

Kaiser Permanente*		City of Seattle Traditional Plan*		City of Seattle Preventive Plan*		
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network	
Contraceptives						
	drugs and devices,	IUDs and Depo Provera covered as		IUDs and Depo Provera covered as		
see Prescripti	on Drug benefit	medical			benefits.	
		See Prescription	on Drug benefit.	See Prescription	n Drug benefit.	
<b>Durable Medical Equip</b>						
Paid at 80%	Paid at 80%	Paid at 80%	Paid at 60%	Paid at 90%	Paid at 60%	
		Breast pump covered at		Breast pump covered at		
		100% through		100% through		
		DME provider		DME provider		
Emergency Medical Ca	ire					
Urgent Care Clinic	• : =	<u></u>		<b>I</b>		
Paid at 100% after	\$15 copay	Paid at 80%	Paid at 60%		Paid at 60%	
\$15 copay	Deductible applies			\$15 copay (no fee for		
				preventive care)		
Emergency Room (co	opays waived if admitted	l)				
Kaiser Permanente	Kaiser Permanente	Paid at 80% after	Paid at 80% after	Paid at 90% after	Paid at 90% after	
facility: \$100 copay	facility: \$100 copay	\$150 copay	\$150 copay.	\$150 copay	\$150 copay	
Non-Kaiser Permanente	Non-Kaiser Permanente		If non-emergency,		If non-emergency, paid	
facility: \$150 copay	facility: \$150 copay		paid at 60% after		at 60% after copay	
	Deductible applies		copay.			
<b>≻Ambulance</b>						
Paid at 80%.	Paid at 80%.	Paid at 80% when n	nedically necessary.	Paid at 90% when n	nedically necessary.	
		Non-emergency tra	nsportation must be	Non-emergency tra	nsportation must be	
		approved in adv	vance by Aetna.	approved in advance by Aetna.		
Gender Reassignment						
Covered as any other	Covered as any other	Covered as any other	Covered as any other	Covered as any other	Covered as any other	
service;	service;	service;	service;	service;	service;	
copays/coinsurance	copays/coinsurance	copays/coinsurance	copays/coinsurance	copays/coinsurance	copays/coinsurance	
depending on type and	depend on type and	depend on type and	depend on type and	depend on type and	depend on type and	
location of service	location of service	location of service	location of service	location of service	location of service	
provided.	provided.	provided.	provided.	provided.	provided.	
Hearing Aids (per ear,	every 36 months)	lin Araaa				
Up to \$1,000	Up to \$1,000	Up to \$1,000	Up to \$1,000	Up to \$1,000	Up to \$1,000	
		In-network coinsura	nce applies whether	In-network coinsura	nce applies whether	
		purchased in- or out-of-network. purchased in- or out-of-netwo			r out-of-network.	
	Deductible does not apply.  Deductible does not apply.  Deductible does not apply.					
Home Health Care						
Paid at 100% when	Paid at 100%	Paid at 80%	Paid at 60%	Paid at 90%	Paid at 60%	
authorized. No visit limit	when authorized.					

Kaiser Permanente*		City of Seattle T	raditional Plan*	City of Seattle Preventive Plan*		
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network	
	No visit limit	Maximum benefit of 130 for in- and out-of-r		Maximum benefit of 130 for in- and out-of-r		
Hospital Inpatient						
Paid at 100% after \$200 copay per admission	after deductible	Paid at 80% after \$200 copay. Physician services paid at 70% if Aexcel** specialist not used in specialty areas.	Paid at 60% after \$200 copay	Paid at 90% after \$200 copay. Physician services paid at 80% if Aexcel** specialist not used in specialty areas.	Paid at 60% after \$200 copay	
Hospital Outpatient	0.4.5	In	D : 1	In	D : 1	
Paid at 100% after \$15 copay	Deductible applies	Paid at 80% after deductible. Physician services paid at 70% if Aexcel** specialist is not used in specialty areas.	Paid at 60% after satisfaction of deductible	Paid at 90% after deductible. Physician services paid at 80% if Aexcel** specialist is not used in specialty areas.	Paid at 60% after satisfaction of deductible	
Hospice						
Paid at 100% when authorized	Paid at 100% when authorized	Paid at 80%	Paid at 60%	Paid at 90%	Not covered	
Infertility Services						
artificial insemination and ovulation induction. Copays/coinsurance depend on type and location of service provided. \$10,000 lifetime maximum benefit.	artificial insemination and ovulation induction. Copays/coinsurance depend on type and location of service provided. \$10,000 lifetime maximum benefit.	Procedures covered are artificial insemination and ovulation induction. Copays/coinsurance depend on type and location of service provided. \$10,000 lifetime maximum benefit.	are artificial	Procedures covered are artificial insemination and ovulation induction. Copays/coinsurance depend on type and location of service provided. \$10,000 lifetime maximum benefit.	Procedures covered are artificial insemination and ovulation induction. Copays/coinsurance depend on type and location of service provided. \$10,000 lifetime maximum benefit.	
Maternity Care (delivery		I		I=		
Paid at 100% after \$200 copay per admission	Deductible applies.	Paid at 80% after \$200 copay	Paid at 60% after \$200 copay	Paid at 90% after \$200 copay	Paid at 60% after \$200 copay	

Kaiser Permanente*		City of Seattle Tr	raditional Plan*	City of Seattle Preventive Plan*		
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network	
Maternity Care (prenata	al and postpartum)					
Paid at 100% after	\$15 copay	Paid at 80%	Paid at 60%	Paid 100% after one	Paid at 60%	
\$15 copay	Deductible applies.			\$15 copay		
Routine care not	Routine care not subject					
subject to outpatient	to outpatient services					
services copay.	copay.					
Mental Health Care (inp						
Paid at 100% after \$200		Paid at 80% after \$200	Paid at 60% after	Paid at 90% after \$200	Paid at 60% after \$200	
copay	deductible	copay	\$200 copay	copay	copay	
		Review and coordination situations including reside and partial hospitalization	ential treatment centers	Review and coordination situations including reside and partial hospitalization	ential treatment centers	
Mental Health Care (ou		I		T		
Paid at 100% after	+ 1 - <b>3</b> 1	Paid at 80%	Paid at 80%	Paid at 100% after	Paid at 60% after	
\$15 copay per session.				\$15 copay	deductible	
		Ongoing consultation				
		with a behavioral health		Ongoing consultation		
		provider by web, phone or mobile device through		with a behavioral health provider by web, phone		
		Teledoc.		or mobile device through		
		Tolodoo.		Teledoc.		
		Additional focus on review		Additional focus on review		
		care in complex situation		care in complex situation		
		psychological testing, ner	urological testing and	psychological testing, ne	urological testing and	
		intensive outpatient.		intensive outpatient.		

Kaiser Permanente*		City of Seattle Traditional Plan*		City of Seattle Preventive Plan*	
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network
Physician Office Visit					
Paid at 100% after \$15 copay.	Paid at 100% after \$15 copay. Deductible applies	Paid at 80%  Additional access to medical consultation with a physician by web, phone or mobile device for selected short-term services through Teladoc.	Paid at 60%	Paid at 100% after \$15 copay per visit (waived for preventive care)  Additional access to medical consultation with a physician by web, phone or mobile device for selected short-term services through Teladoc.	Paid at 60%
Prescription Drugs (ref	tail)				
For a 30-day supply: Generic: \$15 copay. Generic contraceptive drugs paid at 100%. Brand: \$30 copay Brand contraceptive drugs and devices subject to copay	For a 30-day supply: Generic: \$15 copay. Generic contraceptive drugs paid at 100%. Brand: \$30 copay Brand contraceptive drugs and devices subject to copay	For a 31-day supply:  Generic: 30% coinsurance. Generic contraceptive drugs paid at 100%.  Brand: 40% coinsurance The minimum coinsurance is \$10, or actual cost of the drug if less. Maximum is \$100 per drug.	Not covered	For a 31-day supply:  Generic: 30% coinsurance Generic contraceptive drugs paid at 100%.  Brand: 40% coinsurance The minimum coinsurance is \$10, or actual cost of the drug if less. Maximum is \$100 per drug.	Not covered
Smoking cessation prescription drugs not subject to pharmacy copay.	Smoking cessation prescription drugs not subject to pharmacy copay.	per family. Prescription A Proton Pump Inhibitors (for plan participant pays rem for generic diabetic drugs covered. IUDs and Depo	llowance on all non-sector heartburn relief and uaining; some over the cand supplies, \$15 cope Provera covered unde	out-of-pocket annual maxing lating antihistamines (for a culcer treatment). City pays counter medications are also ay for brand. Many contract the medical plan benefit. Action drugs 10% for generication.	allergy symptoms) and \$20 per month, and so included. \$5 copay ceptive products are Coinsurance for
Prescription Drugs (ma					
For a 90-day supply:  Generic: \$45 copay.  Generic contraceptive drugs paid at 100%.  Brand: \$90 copay	For a 90-day supply:  Generic: \$30 copay.  Generic contraceptive drugs paid at 100%.  Brand: \$60 copay	For a 90-day supply:  Generic: 30% coinsurance.  Generic contraceptive drugs paid at 100%.	Not Covered	For a 90-day supply:  Generic: 30% coinsurance.  Generic contraceptive drugs paid at 100%.	Not Covered

Kaiser Permanente*		City of Seattle Traditional Plan*		City of Seattle Preventive Plan*	
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network
subject to the pharmacy copay.		Brand: 40% coinsurance Minimum is \$20 or double the cost of the drug if less. The maximum is \$200 per drug.		Brand: 40% coinsurance Minimum is \$20 or double the cost of the drug if less. The maximum is \$200 per drug.	
Preventive Care		-			
Paid at 100% after \$15 copay	Paid at 100% after \$15 copay	Mammograms paid at 80%.  No other preventive s	at 60%	Paid at 100% (copay waived) Covers adult physical and well child exams, immunizations, digital rectal exams/prostate- specific antigen test, colorectal cancer screening.	Paid at 60% for well woman care and mammograms  No other preventive services covered
Rehabilitation Services	s (inpatient)				
Paid at 100% after \$200 Paid at 100% copay per admission after deductible.  Maximum of 60 days per calendar year (combined with other therapy benefits)		Paid at 80% after \$200 copay	Paid at 60% after \$200 copay	Paid at 90% after \$200 copay Maximum of 120 days skilled nursing and rehab network of	services in- and out-of-
Rehabilitation Services (outpatient)				Hotwork	Johnston
Paid at 100% after \$15 copay \$15 copay Deductible applies.  Maximum of 60 visits per calendar year  (combined with other therapy benefits)		massage and occupational therapy. Additional visits may be covered if deemed medically		Paid at 100% after Paid at 60% \$15 copay Twenty-five visits per calendar year for physical, massage and occupational therapy. Additional visits may be covered if deemed medically necessary.	
Skilled Nursing Facility	I	•		•	
Paid at 100%. 60-day maximum per calendar year.	Paid at 100% after deductible. 60-day maximum per calendar year.	Paid at 80% after \$200 copay Maximum of 90 days p in- and out-of-net	\$200 copay per calendar year for	Paid at 90% after \$200 copay Maximum of 120 days rehab services and skille network o	ed nursing in- and out-of-

Kaiser Permanente*		City of Seattle Traditional Plan*		City of Seattle Preventive Plan*	
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network
Smoking Cessation					
Paid at 100% for individual or group sessions Nicotine replacement th Prescription Drug benef		Lifetime maximum of one 90-day supply of aids or drugs. Coinsurance 10% generic, 20% brand. See	Not covered	Smoking cessation prescription drugs covered subject to 10% generic, 20% brand drug coinsurance.	Not covered
		Prescription Drugs.			
Spinal Manipulations					
Paid at 100% after \$15 copay	\$15 copay. Deductible applies.	Paid at 80%	Paid at 60%	Paid at 100% after \$15 copay	Paid at 60%
Self-referral to Kaiser Permanente designated providers. Must meet Kaiser Permanente protocol. Maximum of 10 visits per calendar year.		Maximum of 10 visits per calendar year for in-network and out-of-network combined.		Maximum of 20 visits per calendar year for in-network and out-of-network combined.	
Sterilization Procedure	es				
Inpatient: Paid at 100% after \$200 copay	Inpatient: Paid at 100%	Inpatient: Paid at 80% after \$200 copay	Inpatient: Paid at 60% after \$200 copay	Inpatient: Paid at 90% after \$200 copay	Inpatient: Paid at 60% after \$200 copay Outpatient: Paid
Outpatient: Paid at 100% after \$15 copay	Outpatient: \$15 copay Deductible applies	Outpatient: Paid at 80%	Outpatient: Paid at 60%	Outpatient: Paid at 90%	at 60%
Temporomandibular J	oint Services				
Covered as any other service; copays/coinsurance depend on type and location of service provided.	Covered as any other service; copays/coinsurance depend on type and location of service provided.	Covered as any other service; copays/coinsurance depend on type and location of service provided.	Covered as any other service; copays/coinsurance depend on type and location of service provided.	Covered as any other service; copays/coinsurance depend on type and location of service provided.	Covered as any other service; copays/coinsurance depend on type and location of service provided.
		\$5,000 lifetime maximum for non-surgical services in- and out-of-network combined		\$5,000 lifetime maximum for non-surgical services in- and out-of-network combined	

Kaiser Permanente*		City of Seattle Ti	raditional Plan*	City of Seattle Preventive Plan*		
Standard Plan	Deductible Plan	Aetna In-Network	Out-of-Network	Aetna In-Network	Out-of-Network	
Tooth Injury (due to ac	cident)					
Not covered	Not covered	Inpatient: Paid at 80% after \$200 copay Outpatient: Paid at 80%	Inpatient: Paid at 60% after \$200 copay Outpatient: Paid at 60%	Inpatient: Paid at 90% after \$200 copay Outpatient: Paid at 100%after \$15 copay for office visit. Other charges paid at 90%	Inpatient: Paid at 60% after \$200 copay Outpatient: Paid at 60%	
Vision Exam/Hardware						
Exam: Paid at 100% after \$15 copay. One exam every 12 months. Hardware: Not covered.	Exam: Paid at 100% after \$15 copay. One exam every 12 months. Hardware: Not covered.	Covered under VSP.		Covered u	nder VSP.	
X-ray and Lab Tests						
Paid at 100%	Paid at 100% Deductible applies	Paid at 80% Provider responsible for obtaining precertification of high tech radiology	Paid at 60%	Paid at 90% Provider responsible for obtaining precertification of high tech radiology	Paid at 60%	

a. Coverage for any service is subject to the carrier's determination of medical necessity and adherence to their clinical policy guidelines.

Plan details are in your medical plan booklet at <a href="http://www.seattle.gov/human-resources/benefits/employees-and-covered-family-members/temporary-benefits-eligible-employees">http://www.seattle.gov/human-resources/benefits/employees-and-covered-family-members/temporary-benefits-eligible-employees</a>. This document is not a contract.

b. Accolade advocacy services will be available to assist you and your covered family members find providers; deal with billing, claim and appeals problems; understand diagnoses and treatment options and manage chronic diseases.

<sup>\*\*</sup> Applies to Aetna -- Recognized charges are the lower of the provider's usual charge for performing a service, and the charge Aetna determines to be the recognized charge percentage in the geographic area where the service is provided.

<sup>\*\*\*</sup> Applies to Aetna – Aexcel network, a specialty network of doctors in 13 specialty areas. The coinsurance level will drop 10% for non-Aexcel doctors in the 13 specialty areas (coinsurance applies to in-network, out-of-pocket maximum). Call Accolade for more information about the Aexcel network.

### **2021 Premium Sharing**

Effective January 1, 2021, you will pay the monthly premium amount listed below. The table also shows the total premium amount each month for each employee's coverage and the City's contribution.

	Total Monthly Premium	Employee, with or without children		Employee with Spouse/Domestic Partner, with or without children	
		City Pays	Employee Pays*	City Pays	Employee Pays*
Medical Plan					
City of Seattle Preventive	\$1,615.62	\$1,567.50	\$48.12	\$1,517.12	\$98.50
City of Seattle Traditional	\$1,463.45	\$1,463.45	\$ 0.00	\$1,431.11	\$32.34
Kaiser Permanente Standard	\$1,234.80	\$1,186.40	\$48.40	\$1,134.90	\$99.90
Kaiser Permanente Deductible	\$1,137.99	\$1,112.99	\$25.00	\$1,081.07	\$56.92

Your premium will be divided into two equal payments and taken from the first two paychecks of the month for the current month's coverage. (For example, deductions taken in January will pay for January coverage.) No premiums are deducted from the third paycheck. Premiums are deducted on a pre-tax basis, reducing your taxable income.

\*Provided they are IRS tax dependents.

#### Enrolling Spouse/DP

Spouse/DP/ Dependents Who are IRS Tax Dependents

DP/Dependents Who are <u>Not</u> IRS Tax Dependents To cover a spouse or domestic partner (and tax dependents of your domestic partner), you must complete a Benefit Election form and an Affidavit of Marriage/ Domestic Partnership.

If they are IRS tax dependents, the rate information on the previous page applies. If you enroll your domestic partner and your domestic partner's children, you will be taxed on the value of their medical coverage if they are not your tax dependents. (The value of the benefits will be imputed to your gross income.)

#### **After Tax Premium Contributions**

If you choose to cover a domestic partner who is <u>not</u> your IRS tax dependent, the portion of the premium deducted from your paycheck (your contribution) that pays for his/her coverage must be taken "after tax" to comply with IRS regulations. The column headed "Monthly Premium Contributions Taken After Taxes" shows the portion of your monthly premium contribution that will be deducted from your paycheck after taxes are calculated.

Medical Plans	Monthly Premium Contribution Taken After Taxes for Domestic Partner
City of Seattle Preventive	\$50.38
City of Seattle Traditional	\$32.34
Kaiser Permanente Standard	\$51.50
Kaiser Permanente Deductible	\$31.92

#### **Imputed Income for Value of Health Coverage**

In addition, if your domestic partner or your partner's non-IRS tax dependent's children do not qualify as your IRS tax dependents, you will also be taxed on the City-paid **value** of their medical, dental and vision coverage as required by IRS regulations. The following amounts will be listed on your paycheck as taxable income each month and are subject to federal income and Social Security tax withholding. These values have been adjusted to reflect the premium amounts taken after-tax (as explained above) so you are not taxed twice.

DP/Dependents Who are <u>Not</u> IRS Tax Dependents (cont'd.)

Taxable
Benefit
Amount –
(with DDWA)

2021 Monthly Taxable Values of City Coverage Provided to:
Your Non-IRS Tax Dependent Domestic Partner
Your Domestic Partner's Non-IRS Tax Dependent's Child

Type of Coverage	Domestic Partner Taxable Amount	Taxable Amount Per Child				
Preventive Plan	\$733.12	\$626.80				
Traditional Plan	\$677.37	\$567.77				
Kaiser Permanente Standard	\$547.32	\$479.06				
Kaiser Permanente Deductible	\$519.95	\$441.50				
DDWA Coverage	\$51.96	\$36.37				
Vision Coverage	\$4.34	\$ 3.04				
Buy-Up Vision Plan	\$9.09	\$ 6.36				
Total Taxable Value v	vith DDWA & VSP Ba	sic Plan				
Preventive Plan	\$789.42	\$666.21				
Traditional Plan	\$733.67	\$607.18				
Kaiser Permanente Standard Plan	\$603.62	\$518.47				
Kaiser Permanente Deductible Plan	\$576.25	\$480.91				
Total Taxable Value v	Total Taxable Value with DDWA and VSP Buy-Up Plan					
Preventive Plan	\$794.17	\$669.53				
Traditional Plan	\$738.42	\$610.50				
Kaiser Permanente Standard Plan	\$608.37	\$521.79				
Kaiser Permanente Deductible Plan	\$581.00	\$484.23				

DP/Dependents
Who are Not
IRS Tax
Dependents
(cont'd.)

Taxable Benefit Amount – (with DHS) Medical/Dental/Vision Coverage Values with Dental Health Services Coverage

**2021 Monthly Taxable Values of City Coverage Provided to:**Your Non-IRS Tax Dependent Domestic Partner

Your Domestic Partner's Non-IRS Tax Dependent's Child

Type of Coverage	Domestic Partner Taxable Amount	Taxable Amoun Per Child
Preventive Plan	\$733.12	\$626.80
Traditional Plan	\$677.37	\$567.77
Kaiser Permanente Standard Plan	\$547.32	\$479.06
Kaiser Permanente Deductible Plan	\$519.95	\$441.50
DHS Coverage	\$67.52	\$47.27
Basic Vision Plan	\$4.34	\$3.04
Buy-Up Vision Plan	\$9.09	\$6.36
Total Taxable Value v	with DHS & VSP Basic	c Plan
Preventive Plan	\$804.98	\$677.11
Traditional Plan	\$749.23	\$618.08
Kaiser Permanente Standard Plan	\$619.18	\$529.37
Kaiser Permanente Deductible Plan	\$591.81	\$491.81
Total Taxable Value V	With DHS & VSP Buy-	Up Plan
Preventive Plan	\$809.73	\$680.43
Traditional Plan	\$753.98	\$621.40
Kaiser Permanente Standard Plan	\$623.93	\$532.69
Kaiser Permanente Deductible Plan	\$596.56	\$495.13

## Prescription Drug Coverage

#### **Prescription Drug Retail Program**

Aetna classifies medications into three tiers:

- Generic
- Preferred brand-name
- Non-preferred brand-name

Kaiser Permanente uses two classifications:

- Generic
- Preferred brand-name (no coverage for non-preferred brands)

# Preventive and Traditional Plans (Aetna)

With the Aetna plans, you pay 30% of the actual cost for generic drugs, and 40% for preferred and non-preferred brand-name drugs, up to a maximum of \$100 per drug per month. There is a \$1,200 annual out-of-pocket maximum per member for retail and mail order drugs.

The Aetna formulary is *Premier Plus Plans*. This formulary provides a list of drugs covered under your plan. You can search for specific drugs at: https://www.aetna.com/individuals-families/find-a-medication.html.

Present your medical plan ID card at any Aetna network retail pharmacy. Prescriptions filled at a non-network pharmacy will not be covered. You may contact the toll-free Member Services number on the back of your ID card to find a participating pharmacy, or check the website <a href="Methods:Aetna.com">Aetna.com</a>.

#### Kaiser Permanente Plans

You are responsible for a \$15 copay for generic drugs and a \$30 copay for brand name drugs. All prescriptions must be filled at a Kaiser Permanente pharmacy. Prescriptions filled at any non-Kaiser Permanente pharmacy will not be covered.

The Kaiser Permanente formulary is the *Drug Formulary for Large Employers 1- or 2-Tier In-Network Pharmacy Benefit*. The formulary provides a list of drugs covered under your plan. You can search for specific drugs at <a href="mailto:wa.kaiserpermanente.org/html/public/pharmacy/drug-formulary">wa.kaiserpermanente.org/html/public/pharmacy/drug-formulary</a>.

See next page for more detailed information about prescription drug coverage.

Prescription Drug Coverage Comparison					
Plan Features	Kaiser Permanente Standard	Kaiser Permanente Deductible	Aetna Preventive	Aetna Traditional	
Annual out-of- pocket Maximum	Rx copays do not apply to out-of-pocket maximum.	Rx copays do not apply to out-of-pocket maximum.	\$1,200	\$1,200	
Retail					
• Days' Supply	30-day	30-day	31-day	31-day	
Coinsurance	You pay \$15 copay for generic drugs; \$30 copay for brand name drugs.	You pay \$15 copay for generic drugs; \$30 copay for brand name drugs.	You pay 30% of actual cost of generic drug; 40% of cost for brand drugs*	You pay 30% of actual cost of generic; 40% of cost for brand drugs*	
Minimum Coinsurance	Not applicable	Not applicable	\$10 or actual cost of drug if less.	\$10 or actual cost of drug if less	
<ul> <li>Monthly out- of-pocket Maximum</li> </ul>	Not applicable.	Not applicable.	\$100 per prescription	\$100 per prescription	
Out-of- Network	Not covered	Not covered	Not covered	Not covered	
Mail Order     Coinsurance	Generic:\$45 copay Brand: \$90 copay	Generic:\$30 copay Brand: \$60 copay	You pay 30% of actual cost of generic drug; 40% of cost for brand drugs	You pay 30% of actual cost of generic; 40% of cost for brand drugs	
Minimum Coinsurance	Not applicable	Not applicable	\$30 or actual cost of drug if less.	\$30 or actual cost of drug if less.	
Monthly out- of-pocket Maximum	Not applicable	Not applicable	\$200 per prescription	\$200 per prescription	
Days' Supply	90-day supply	90-day supply	90-day supply	90-day supply	

#### \*Coinsurance exceptions:

- City pays \$20 towards cost of proton pump inhibitors and non-sedating antihistamines and you pay the remaining amount, whether medication is purchased over-the-counter or is a brand name drug.
- You pay 10% of cost for generic and 20% for brand drugs for anti-high cholesterol, asthma, and tobacco cessation drugs
- Diabetic drugs and supplies have special copays: \$5 copay for generic, \$15 copay for brand.

## Dental Plan Options

There are two dental plans: Delta Dental of Washington (DDWA) and Dental Health Services (DHS).

#### **Delta Dental of Washington**

If you select DDWA, you can receive services from any dentist, but your out-of-pocket expenses may be lower if you choose a dentist who belongs to the DDWA network. To locate a DDWA network provider, search <a href="https://www.deltadental.com/us/en/find-a-dentist.html">https://www.deltadental.com/us/en/find-a-dentist.html</a>. For claim issues or appeals, please call (206) 522-2300 or 1-800-554-1907.

Selecting an in-network DDWA dentist means:

- The portion of the dental bill you pay is smaller than if you use a non-network dentist.
- You do not need to submit a claim the dentist's office will submit the claim form.
- After you pay your portion of the bill, you will not be balance-billed more for a covered service. (A non-DDWA dentist may bill you for the portion of the bill that DDWA does not cover).

#### **Orthodontia**

(children only, up to age 26) Pre-treatment estimates are recommended. The orthodontia benefit is paid at a 50% level to a lifetime maximum of \$1,500 for each eligible child. **NOTE:** for children who are already in treatment when joining the City's DDWA plan, DDWA will prorate claim payment(s) based on the original banding date and remaining balance. The dental office needs to contact DDWA customer service for patient-specific details.

#### **ID Cards**

You will receive your DDWA ID card about 2 weeks following your dental plan selection. However, a card is not needed to access care – simply let your provider know you are covered under a City of Seattle plan, and they will ask you some information to identify you and confirm your benefits and eligibility. You can also set up your online account or Go Mobile at https://www.deltadentalwa.com/.

# **Dental Plan Options**

#### **Dental Health Services**

If you select DHS, you can only receive services from an in-network dentist or dental practice – there is no out-of-network benefit available. In some instances, the DHS plan may provide a greater benefit for services received than DDWA but, the list of in-network dentists and clinics is much smaller than DDWA and you **must see** an in-network, DHS-participating dentist or clinic for services to be covered.

Selecting a DHS dentist means:

- There are no deductibles and no annual maximums
- There are no incentive-level services

# Accessing Care

(Notify DHS once you've selected your care provider) To begin, visit: <a href="http://www.dentalhealthservices.com/">http://www.dentalhealthservices.com/</a> and click "Plan Members" – from here, you will be able to:

- Search for a DHS dentist/clinic and to set up your online account.
- If you provided a personal email to the City during your onboarding, that address is on file with DHS and should be used on the **Register Member** screen when setting up your account.
- If your personal email wasn't provided or doesn't work on the **Register Member** screen, contact DHS directly at (206) 849-7100 to request your Member Number.

# Payment of Basic Services

This plan has an office visit copay of \$10 for all covered members and there are also copays for selected services. The plan comparison on the next page lists services and copay requirements.

### Orthodontia

DHS offers both child and adult (age 25 and over) orthodontia. Coverage includes: a copayment of \$1,800 per adult or \$1,000 per child; a \$150 charge for the initial exam, study models and x-rays; and a \$10 copay for each visit during the course of ortho treatment. **NOTE:** for members who are already in treatment when joining the City's DHS plan, there is **no** transition of care; the orthodontia benefit is available for <u>new patients only</u>.

#### **ID Cards**

You will receive your DHS ID card about 2 weeks following your dental plan selection.

## Plan Comparison

The table on the next page compares the coverages offered by the two dental plans.

	Dental Plan Compa	arison	
Plan Features	Delta Dental of Washington (DDWA)	Dental Health Services (DHS)	
Calendar Year	\$50 per person, \$150 per family (No	\$0	
Deductible	deductible for preventive services)	·	
Annual Maximum	\$2,000 per person per year	No Annual Maximum.	
Benefit			
Diagnostic and	Class I: 100%	\$10 office visit copay	
Preventive (routine and		Two additional cleanings for	
emergency exams,		pregnant women, up to four	
x-rays, cleaning, fluoride		cleanings.	
treatment, sealants)			
Fillings	Class II: Incentive payments levels*	\$10 office visit copay	
	1 <sup>st</sup> Year – 80%	Covers composite fillings in all	
	2 <sup>nd</sup> Year – 90%	teeth (posterior composite fillings	
	3 <sup>rd</sup> Year – 100%	additional \$15)	
Crowns	Class II: Constant 70%	\$145 noble, \$175 high noble or	
		titanium, \$200 upgraded,	
		specialized porcelain if applicable	
		per unit. (Non-specialized porcelain	
		is \$75.)	
Prosthodontic Services	Class III: Constant 50%	\$125 plus \$10 office visit copay	
(Dentures, Bridges)		(dentures)	
		\$75 plus \$10 office visit copay	
		(bridges)	
Orthodontia	Child(ren) Only (up to age 26)	Available for Child & Adult	
For DDWA: transition of	Plan pays 50% up to lifetime	Adult (age 25 and over) \$1,800	
care available for new	maximum of \$1,500; deductible	plus \$150 for initial exam, study	
members already in	doesn't apply	models and x-rays covers full	
treatment (see DDWA		course of treatment plus \$10 copay	
Orthodontia – prior page)		for each visit	
For DHS: new cases		Orthodontia cases (less than age	
only – no transition of		25) \$1,000 copay \$150 for initial	
care for new members		exam, study models and x-rays	
already in treatment who		covers full course of treatment only;	
join the City's DHS		plus, \$10 copay for each visit	
Choice of Providers	In-Network: Any contracted	In-Network: Any contracted	
	provider.	provider in the DHS network.	
	Out-of-Network: Expenses paid will		
	be based on actual charges or	Out-of-Network: No out-of-network	
	DDWA's maximum allowable fees	coverage available.	
	for non-participating dentists,		
	whichever is less. You will be		
	responsible for any balance due		

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Dental	Plan Comparison	(continued)
Plan Features	Delta Dental of Washington (DDWA)	Dental Health Services (DHS)
Periodontics (surgical and nonsurgical procedures for treatment of the tissues supporting the teeth)	Class II: Paid according to incentive payment levels shown above*	Paid at 100% after \$25 copay for periodontal scaling and maintenance at general dentist. If referred to periodontist, member pays 20%. Up to 4 visits for specific situations.
Endodontics (procedures for pulpal and root canal treatment)	Class II: Paid according to incentive payment levels shown above, Root canal treatment of same tooth covered only once in a 2-year period.*	Paid at 100% after applicable copay (\$50 for anterior, \$75 for bicuspid, or \$100 for molar root canal) If referred to endodontist, member pays 20%.
Oral Surgery (routine and surgical extractions)	Class II: Paid according to incentive payment levels shown above*	Paid at 100% after \$10 office visit copay for general dentist. If referred to an oral surgeon, member pays 20%
Temporomandibular Joint (TMJ) Disorders	Not covered	\$1,000 annual maximum \$5,000 lifetime maximum
Dental Implants	Constant 50%	Call DHS Office at 206-788-3444 for details – copayments apply
Other	Class III: Occlusal (night guard) covered at 50% if patient has advanced gum disease.	Occlusal (night guard) with \$350 copay

### **2021 Monthly Dental Premiums for Most City Employees**

Dental Plan	Total Monthly Premium Amount	Employee's Monthly P	Employee's Monthly Premium Contribution		
		Coverage for Employee with or without children	Coverage for Employee with Spouse/Domestic Partner with or without children		
Delta Dental of Washington	\$113.46	\$0	\$0		
Dental Health Services	\$147.45	\$0	\$0		

Plan booklets are located at <a href="http://bit.ly/MostDental">http://bit.ly/MostDental</a>.

<sup>\*</sup>Incentive levels from other DDWA plans are not carried over to the City's plan.

# Vision Coverage

The City offers a vision plan through VSP, which is fully paid for by the City.

Receive services from any vision provider, but your out-of-pocket expenses will be lower if you choose a doctor or vision facility that is preferred with the VSP network. Find network providers, create your online account, review Special Offers, and more at <a href="https://www.vsp.com">www.vsp.com</a>

#### **ID Cards**

VSP does not issue ID cards - your network doctor or facility will be able to access your eligibility and coverage. You can print an ID card, one once you set up your online account.

### **Vision Plan Benefit**

Plan Benefit	PLAN TYPE		
Benefit Frequency is every plan	VSP Basic		
year unless otherwise noted	(City pays premium)		
WellVision Exam	\$10 copay		
Prescription Glasses	\$25 copay		
Frames Every other year	\$175 allowance for select frames \$195 allowance for featured frame brands 20% savings on amounts over allowance		
Lenses	Copay included in Prescription Glasses Includes: single vision, lined bifocal, and lined trifocal Polycarbonate lenses for dependent children		
Lens Enhancements	Standard progressive* lenses: \$55 Premium progressive* lenses: \$95-\$105 Custom progressive* lenses: \$150-175		
Contact Lenses (instead of glasses)	\$175 allowance for contacts (no copay) \$60 Copay: contact lens exam (fitting and evaluation)		

<sup>\*</sup> Progressive lenses are no-lined multi-focal with a clear, smooth transition between focals

<sup>\*\*</sup> Photochromic lenses are clear indoors and darken automatically when exposed to sunlight

# Vision Coverage (continued)

### **Additional Vision Benefits**

## **Extra Savings**

www.vsp.com/specialoffers to view updated discounts and member extras

#### **Glasses and Sunglasses**

Extra \$20 for featured frame brands 20% savings on additional glasses and sunglasses, including lens enhancements

 Must be within 12 months of your last WellVision exam from any VSP provider

### **Retinal Screening**

No more than a \$39 copay on routine retinal screening as an enhancement to a WellVision exam

#### **Laser Vision Correction**

Average of 15% off the regular price or 5% off the promotional price. Discounts only available from contracted facilities

Your Coverage with Out-of-Network Providers (Visit <u>www.vsp.com</u> for additional details)			
Exam Up to \$45			
Frames	Up to \$70		
Single Vision Lenses Up to \$30			
Lined Bifocal Lenses Up to \$50			
Lined Trifocal Lenses Up to \$65			
Progressive Lenses Up to \$50			
Contact Lenses Up to \$105			

**Coordination of Benefits\*:** when there are 2 City of Seattle VSP plans in place, the secondary City VSP plan will typically pay at least the copayments remaining after the primary City VSP plan makes payment.

2021 Monthly Vision Premium

Vision Plan	Total Monthly Premium Amount	Employee's Monthly Premium Contribution	
		Employee with/without depende	
VSP Plan	\$9.47	\$0	\$0

<sup>\*</sup>While having 2 VSP plans may cover some of the out-of-pocket (either City plan or a City plan and another VSP plan), there is no guarantee that all out-of-pocket expenses will be paid in full by a secondary plan. Claim payment determination is made by VSP.

# Basic Long-Term Disability

### Basic Long-Term Disability (LTD)

The basic benefits package provided by the City includes a Long-Term Disability (LTD) policy that will pay you a portion of your monthly pay if you are sick or injured and cannot work. If you are disabled according to the plan definition, the benefit will combine with other income sources, if any, to pay you up to \$400 per month after a 90-day waiting period while you are unable to perform with reasonable continuity the material duties of your own occupation (first 24 months) or any occupation (after 24 months).

You do not need to enroll in this plan, you are automatically enrolled as a temporary employee with benefits.

### Benefit Amount

	Basic LTD
Percentage of monthly pre-disability earnings	60%
Maximum monthly benefit	\$400
Minimum monthly benefit	\$100

If a claim for LTD benefits is approved by The Hartford, benefits become payable **after** the benefit waiting period. This is the specified number of days during which you must remain continuously disabled. Benefits are not payable during the waiting period.

### When Am I Considered Disabled

During the Benefit Waiting Period (see below), you are considered disabled if, as a result of a physical disease, injury, pregnancy or mental disorder, you are unable to perform with reasonable continuity the material duties of your Own Occupation.

### Waiting Period

**Benefit Waiting Period:** The Benefit waiting period for Basic LTD is 90 days. See the Certificate of Coverage for more detailed information.

#### Limitations

Maximum Benefit Period: If you become disabled before age 62, LTD benefits may continue during disability until age 65 or until Social Securing Normal Retirement Age (SSNRA) or 3 years 6 months, whichever is longer. Otherwise, the maximum benefit period for both Basic and Supplemental LTD is in the chart on the following page, agegraded to the Social Security Normal Retirement Age (SSNRA)

# Basic Long-Term Disability

Age at Time of Disability	Maximum Benefit Period		
62	To SSNRA or 48 months, if greater		
63	To SSNRA or 42 months, if greater		
64	36 months		
65	30 months		
66	27 months		
67	24 months		
68	21 months		
69 or older at time of disability	18 months		

A disability that results from a pre-existing condition for which you receive medical treatment 3 months prior to your coverage effective date will not be covered unless you have been insured for 12 months. The pre-existing condition limitation applies if you elect coverage now or during a future Open Enrollment.

LTD benefits are not payable unless you are under the care of a physician. See the <u>Certificate of Coverage</u> for additional limitations.

LTD Benefits end automatically on the earliest of:

- The date you are no longer disabled
- The date your maximum benefit period ends
- The date you die
- The date benefits become payable under any other LTD disability insurance plan under which you become insured through employment during a period of temporary recovery

# Basic Group Term Life

### Group Term Life (GTL) Insurance

The City provides one level of optional Term Life Insurance to temporary employees who are eligible for benefits. The City and you pay for Basic Life Insurance. You can sign up for Group Term Life Insurance within 30 days of becoming benefits eligible, or during an Open Enrollment period. For more information, see the <a href="Certificate of Insurance">Certificate of Insurance</a>.

# Basic Life Insurance

This optional coverage provides you with two options of Term Life Insurance benefit amounts. The first option is equal to one-and-a-half times your annual salary and the second option is \$50,000. The City contributes 40% of the cost and you pay the remaining 60% of the cost. Within the coverage amount guidelines shown below, you select the option of basic Life insurance for which you are interested in applying. Below is a table with information regarding the monthly cost of Basic Term Life Insurance follows.

	Minimum	Maximum*
Option A	1.5 times your Annual Earnings, rounded to the next higher multiple of \$1,000, if not already a multiple of \$1,000	\$2.5 million
Option B	1.5 times your Annual Earnings, rounded to the next higher multiple of \$1,000, if not already a multiple of \$1,000	\$50,000

<sup>\*</sup> IRS rules state that the value of Basic Life Insurance over \$50,000, which is paid for by the City, is taxable. You may limit your Basic Term Life Insurance coverage amount to \$50,000 to avoid the additional taxes. The amount on which you pay taxes will be shown on your second paycheck each month.

### Coverage Amount Needed

Find the life insurance amount that's right for you and your family. Choosing the right insurance coverage can be overwhelming. Use Securian Financial's online benefits decision tool, Benefit Scout, to help you and your family make your insurance elections with confidence. Get started by going to <a href="Lifebenefits.com/Seattle."><u>Lifebenefits.com/Seattle.</u></a>

# Basic Group Term Life

### **How Much** Will Coverage Cost?

Your coverage amount is equal to your annual salary, rounded up to the next \$1,000 increment, multiplied by 1.5. Your monthly premium eguals \$0.045 times each \$1,000 of coverage.

To calculate your basic Life insurance, use the following table:

1	Annual	Salary	/ =	line	1
т.	Alliluai	Jaiai y	/ —		

2. Round Up Line 1 to nearest \$1,000 = | Line 2: Line 2

3. Multiply Line 2 by 1.5 = Line 3

4. Divide Line 3 by \$1,000 = Line 4

5. Multiply Line 4 by the plan rate of 0.045 = Line 5

Line	1:		

#### **Coverage Amount** Line 3: \_\_\_\_\_

Line 4:

### **Monthly Premium** Line 5: \_\_\_\_\_

For example, if your annual salary is \$78,600 per year, round it up to \$79,000. To determine your coverage amount, multiply \$79,000 by 1.5 = \$118,500. \$118,500 is your coverage amount. Divide your coverage amount by \$1,000 (\$118,500 / \$1,000 = 118.50). Multiply 118.50 by the plan rate of 0.045 (118.50 x 0.045 = \$5.33) Your premium is \$5.33 per month.

#### Features and **Benefits**

#### **Travel Assistance**

This service provides you and your dependents with access to appropriate medical care and other emergency services when you travel 100 miles or more from home. Travel Assistance also offers a range of professional, 24-hour medical, legal and trip assistance information and coordination services to help your travel go smoothly. For more information, go here. To access, go to LifeBenefits.com/travel.

#### **Legacy Planning Resources**

Get the support you need to ensure your family's affairs are in order including end-of-life planning, creation of key directives and final arrangements for funeral services. Access by going to Securian.com/legacy.

# Basic Group Term Life

#### **Beneficiary Financial Counseling**

Beneficiaries will have access to professional guidance to help them make sound financial decisions regarding policy proceeds. Beneficiaries receiving \$25,000 or more will be invited by Securian Financial to take advantage of this program when the life insurance claim is paid.

#### Conversion

This policy includes a conversion privilege which allows you to continue some level of coverage if you leave City employment. Conversion is guaranteed, which means you can continue the policy regardless of any existing medical condition. It is more costly than your active employee coverage because of this provision but could allow you to maintain coverage when you otherwise might not qualify for new life insurance coverage. To be eligible, you must apply within 30 days of leaving City service.

#### **Accelerated Benefit**

If you become terminally ill with a life expectancy of 24 months or less, you may be eligible to receive up to 100% percent of the face amount to a maximum of \$1 million.

#### Resources

For additional information, see the below links.

#### **Certificate of Coverage**

Certificate of Coverage

#### **Evidence of Insurability**

**Evidence of Insurability** 

#### File a Claim

To file a claim, please contact the Benefits Unit at <a href="mailto:Benefits.Unit@seattle.gov">Benefits.Unit@seattle.gov</a> or (206) 615-1340.

# Optional Insurance – Group Term Life

Basic Group Life Insurance Costs\*

Costs for Basic Life Insurance (based on employee's annual salary)

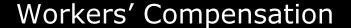
Basic Group Life Insurance Costs*							
Employee's Annual Salary	Amount of Insurance	Employee Monthly Premium	City Monthly Premium	Total Monthly Premium			
\$30,000.01 - \$31,000	\$46,500	\$2.09	\$1.40	\$3.49			
\$31,000.01 - \$32,000	\$48,000	\$2.16	\$1.44	\$3.60			
\$32,000.01 - \$33,000	\$49,500	\$2.23	\$1.49	\$3.71			
GTL Limited	\$50,000	\$2.25	\$1.50	\$3.75			
\$33,000.01 - \$34,000	\$51,000	\$2.30	\$1.53	\$3.83			
\$34,000.01 - \$35,000	\$52,500	\$2.36	\$1.58	\$3.94			
\$35,000.01 - \$36,000	\$54,000	\$2.43	\$1.62	\$4.05			
\$36,000.01 - \$37,000	\$55,500	\$2.50	\$1.67	\$4.16			
\$37,000.01 - \$38,000	\$57,000	\$2.57	\$1.71	\$4.28			
\$38,000.01 - \$39,000	\$58,500	\$2.63	\$1.76	\$4.39			
\$39,000.01 - \$40,000	\$60,000	\$2.70	\$1.80	\$4.50			
\$40,000.01 - \$41,000	\$61,500	\$2.77	\$1.85	\$4.74			
\$41,000.01 - \$42,000	\$63,000	\$2.84	\$1.89	\$4.73			
\$42,000.01 - \$43,000	\$64,500	\$2.90	\$1.94	\$4.84			
\$43,000.01 - \$44,000	\$66,000	\$2.97	\$1.98	\$4.95			
\$44,000.01 - \$45,000	\$67,500	\$3.04	\$2.03	\$5.06			
\$45,000.01 - \$46,000	\$69,000	\$3.11	\$2.07	\$5.18			
\$46,000.01 - \$47,000	\$70,500	\$3.17	\$2.12	\$5.29			
\$47,000.01 - \$48,000	\$72,000	\$3.24	\$2.16	\$5.40			
\$48,000.01 - \$49,000	\$73,500	\$3.31	\$2.21	\$5.51			
\$49,000.01 - \$50,000	\$75,000	\$3.38	\$2.25	\$5.63			
\$50,000.01 - \$51,000	\$76,500	\$3.44	\$2.30	\$5.74			
\$51,000.01 - \$52,000	\$78,000	\$3.51	\$2.34	\$5.85			
\$52,000.01 - \$53,000	\$79,500	\$3.58	\$2.39	\$5.96			
\$53,000.01 - \$54,000	\$81,000	\$3.65	\$2.43	\$6.08			
\$54,000.01 - \$55,000	\$82,500	\$3.71	\$2.48	\$6.19			
\$55,000.01 - \$56,000	\$84,000	\$3.78	\$2.52	\$6.30			
\$56,000.01 - \$57,000	\$85,500	\$3.85	\$2.57	\$6.41			
\$57,000.01 - \$58,000	\$87,000	\$3.92	\$2.61	\$6.53			
\$58,000.01 - \$59,000	\$88,500	\$3.98	\$2.66	\$6.64			
\$59,000.01 - \$60,000	\$90,000	\$4.05	\$2.70	\$6.75			
\$60,000.01 - \$61,000	\$91,500	\$4.12	\$2.75	\$6.86			
\$61,000.01 - \$62,000	\$93,000	\$4.19	\$2.79	\$6.98			
\$62,000.01 - \$63,000	\$94,500	\$4.25	\$2.84	\$7.09			
\$63,000.01 - \$64,000	\$96,000	\$4.32	\$2.88	\$7.20			
\$64,000.01 - \$65,000	\$97,500	\$4.39	\$2.93	\$7.31			
\$65,000.01 - \$66,000 \$66,000.01 \$67,000	\$99,000	\$4.46	\$2.97	\$7.43			
\$66,000.01 - \$67,000	\$100,500	\$4.52	\$3.02	\$7.54			

<sup>\*</sup>Cost is \$0.075 per \$1,000: Employee cost is 60% or \$0.045/\$1,000; City cost is 40% or \$0.030/\$1,000

# Optional Insurance – Group Term Lfe

Basic Group	Basic Group Life Insurance Costs* - Continued			
Employee's Annual Salary	Amount of Insurance	Employee Monthly Premium	City Monthly Premium	Total Monthly Premium
\$67,000.01 - \$68,000	\$102,000	\$4.59	\$3.06	\$7.65
\$68,000.01 - \$69,000	\$103,500	\$4.66	\$3.11	\$7.76
\$69,000.01 - \$70,000	\$105,000	\$4.73	\$3.15	\$7.88
\$70,000.01 - \$71,000	\$106,500	\$4.79	\$3.20	\$7.99
\$71,000.01 - \$72,000	\$108,000	\$4.86	\$3.24	\$8.10
\$72,000.01 - \$73,000	\$109,500	\$4.93	\$3.29	\$8.21
\$73,000.01 - \$74,000	\$111,000	\$5.00	\$3.33	\$8.33
\$74,000.01 - \$75,000	\$112,500	\$5.06	\$3.38	\$8.44
\$75,000.01 - \$76,000	\$114,000	\$5.13	\$3.42	\$8.55
\$76,000.01 - \$77,000	\$115,500	\$5.20	\$3.47	\$8.66
\$77,000.01 - \$78,000	\$117,000	\$5.27	\$3.51	\$8.78
\$78,000.01 - \$79,000	\$118,500	\$5.33	\$3.56	\$8.89
\$79,000.01 - \$80,000	\$120,000	\$5.40	\$3.60	\$9.00
\$80,000.01 - \$81,000	\$121,500	\$5.47	\$3.65	\$9.11
\$81,000.01 - \$82,000	\$123,000	\$5.54	\$3.69	\$9.23
\$82,000.01 - \$83,000	\$124,500	\$5.60	\$3.74	\$9.34
\$83,000.01 - \$84,000	\$126,000	\$5.67	\$3.78	\$9.45
\$84,000.01 - \$85,000	\$127,500	\$5.74	\$3.83	\$9.56
\$85,000.01 - \$86,000	\$129,000	\$5.81	\$3.87	\$9.68
\$86,000.01 - \$87,000	\$130,500	\$5.87	\$3.92	\$9.79
\$87,000.01 - \$88,000	\$132,000	\$5.94	\$3.96	\$9.90
\$88,000.01 - \$89,000	\$133,500	\$6.01	\$4.01	\$10.01
\$89,000.01 - \$90,000	\$135,000	\$6.08	\$4.05	\$10.13
\$90,000.01 - \$91,000	\$136,500	\$6.14	\$4.10	\$10.24
\$91,000.01 - \$92,000	\$138,000	\$6.21	\$4.14	\$10.35
\$92,000.01 - \$93,000	\$139,500	\$6.28	\$4.19	\$10.46
\$93,000.01 - \$94,000	\$141,000	\$6.35	\$4.23	\$10.58
\$94,000.01 - \$95,000	\$142,500	\$6.41	\$4.28	\$10.69
\$95,000.01 - \$96,000	\$144,000	\$6.48	\$4.32	\$10.80
\$96,000.01 - \$97,000	\$145,500	\$6.55	\$4.37	\$10.91
\$97,000.01 - \$98,000	\$147,000	\$6.62	\$4.41	\$11.03

<sup>\*</sup>Cost is \$0.075 per \$1,000: Employee cost is 60% or \$0.045/\$1,000; City cost is 40% or \$0.030/\$1,000



If you are injured at work, you will be covered by the City's self-insured Workers' Compensation program. You are covered as soon as you start work. For more information on this program, contact your department's Human Resources Representative.

# Well-Being Programs

#### Reach

Reach is the City's online and app-based well-being program for employees and spouses/domestic partners. Reach combines tools, educational content and engaging activities to support physical, emotional, and financial well-being goals.

- Learn how to manage stress or achieve better work/life balance
- Connect with health advocacy services for benefit and clinical questions
- Get involved in your community
- Make healthier choices and take action to improve your health
- Create a budget, manage debt or plan for future retirement.

To start using Reach, go to cityofseattle.limeade.com and register. For access to Reach on the go, download the Limeade app and enter the City of Seattle code: seattle.

#### Hinge Health

Hinge Health is a program to help employees and their adult dependents with chronic back and joint pain. The coach-led digital solution is available at no out-of-pocket cost to those who qualify based on an enrollment assessment.

Using a free tablet computer and wearable sensors, participants can remotely access personalized exercises, weekly education and 1-on-1 health coaching with certified professionals. To enroll in Hinge Health go to <a href="https://hingehealth.com/cityofseattle">hingehealth.com/cityofseattle</a>.

# Work Life Programs My Trips is your employee commute options program. Explore your **MyTrips** program and get your free ORCA card today. 70% of employees currently use their ORCA card to commute to work. You'll enjoy unlimited access to all commuter transportation options, including water taxi, Kitsap Fast Ferry and van share. You can also get subsidies for the Washington State Ferries and Vanpool. If you prefer to carpool, bike, or walk to work, My Trips can help with that too. Get a Guaranteed ride home in the event of a personal, family or medical emergency, or even a personalized trip plan, all at mytrips.seattle.gov. Download the free mobile app to make it even easier. Earn great rewards, just by signing up and logging your trips. Explore your options and win prizes on mytrips.seattle.gov today. My Trips. Your Commute. Many options.

#### **Vacation**

You earn vacation based on the number of hours (non-overtime) you are paid each pay period. Vacation hours are accumulated on a maximum of 80 hours per pay period. (See the vacation accrual chart below.) Approximately 2,088 hours of regular pay status equal one year of full-time employment. Your vacation accrual rate is 12 days per year for your first four years of service. The accrual rate gradually increases to 20 days per year after 20 years of service with an additional day per year of service thereafter to a maximum of 30 days.

You can accumulate two times your annual vacation without penalty. The amount of vacation you have earned and not used is shown on your biweekly paycheck. You may also view this information on <a href="Employee Self-Service">Employee Self-Service</a>.

Follow your department's protocol for requesting and taking vacation.

Your unused vacation balance will be cashed out when you leave City employment, unless your collective bargaining agreement provides otherwise.

Represented Employees - see your collective bargaining agreements for provisions regarding leave policies.

If any of this information differs from the union bargaining agreement, the bargaining agreement prevails.

Hours of Regular Pay Status	Years of Service	Vacation Accrued per Hour	Days per Year	Hours per Year	Maximum Balance
Less than 08321	0 to 4	.0460	12	96	192
08321 to 18720	5 to 9	.0577	15	120	240
18721 to 29120	10 to 14	.0615	16	128	256
29121 to 39520	15 to 19	.0692	18	144	288
39521 to 41600	20	.0769	20	160	320
41601 to 43680	21	.0807	21	168	336
43681 to 45760	22	.0846	22	176	352
45761 to 47840	23	.0885	23	184	368
47841 to 49920	24	.0923	24	192	384
49921 to 52000	25	.0961	25	200	400
52001 to 54080	26	.1000	26	208	416
54081 to 56160	27	.1038	27	216	432
56161 to 58240	28	.1076	28	224	448
58241 to 60320	29	.1115	29	232	464
60321 and over	30	.1153	30	240	480

#### **Sick Leave**

Sick leave is a program that pays your wages if you must be absent from work because of your own medical appointments, personal illness, injury or disability which makes you temporarily unable to perform your job or when you are absent because of medical appointments, illness, injury or disability of your spouse or domestic partner, parent, grandparent, sibling, grandchild or dependent child. Sick leave may also be requested for the non-medical care of a newborn or child recently placed for adoption, foster care or legal guardianship, closure of your worksite or your child's school or place of care by a public health official and for reasons related to domestic violence, sexual assault or stalking. You are eligible to use available sick leave hours after 30 days of employment.

Full-time employees accumulate 12 days or 96 hours of sick leave per calendar year, at the rate of .046 hours per hour on regular pay status. If you are absent more than four consecutive workdays, you must submit a medical certification stating why you needed sick leave and confirming your ability to return to work. You are eligible to use available sick leave hours after 30 days of employment. When you retire through the City of Seattle Retirement System you are eligible to receive a cash equivalent of 25 percent of unused sick leave hours, unless your union has elected to participate in VEBA or you are eligible to defer your sick leave into Deferred Compensation. Check with your HR representative.

### **Holidays**

Regularly Appointed and Temporary Benefits Eligible employees are eligible for 10 official paid holidays and two personal paid holidays per year. To qualify for a paid holiday, you must be on regular pay status either the day before or the day after the observed holiday. However, if you returned the day after a holiday, but had been on unpaid leave for more than four days immediately preceding the holiday, you would not be eligible for holiday pay. For more information regarding holiday leave policies, consult Personnel Rule 7.6 at <a href="mailto:seattle.gov/human-resources/rules-and-resources/personnel-rules">seattle.gov/human-resources/rules-and-resources/personnel-rules</a> and any applicable union contract.

Below is the 2021 holiday schedule.

New Year's Day	Friday, 1/1/2021
Martin Luther King Jr. Day	Monday, 1/18/2021
President's Day	Monday, 2/15/2021
Memorial Day	Monday, 5/31/2021
Independence Day (observed)	Monday, 7/5/2021
Labor Day	Monday, 9/6/2021
Veterans' Day	Thursday, 11/11/2021
Thanksgiving Day	Thursday, 11/25/2021
Day following Thanksgiving	Friday, 11/26/2021
Christmas Day (observed)	Friday, 12/24/2021

The 2022 New Year's Day holiday will be Monday, January 3.

# Bereavement Leave

All employees, including temporary employees, are entitled to 5 days of paid time off for bereavement purposes due to the passing of a close relative. With supervisory approval, you make take vacation or discretionary time off not to exceed 5 days to mourn the death of a "relative other than a close relative" such as an aunt, friend, coworker or other individual who is not a close relative.

### **Jury Duty**

If you serve on jury duty during normal work hours, you will be paid your regular straight-time pay upon surrendering to the City any compensation you receive from the Court, less transportation allowance.

# Family and Medical Leave

The City provides up to 90 calendar days of unpaid Family and Medical Leave per rolling 12-month calendar year. Hours are prorated for part-time employees. Employees are eligible to use the leave after six months of employment. Eligible employees can elect to utilize their accrued paid leave such as vacation, sick leave, floating holiday, etc. during an approved City FML leave period. City FML leave is a protected leave, allowing for job restoration, continued health insurance benefits and protection against retaliation.

When you use Family and Medical Leave for the non-medical care of your newborn child or for a child who has been placed with you for foster care or adoption, you must provide 30 days' advance notification, when possible. Any use of intermittent Family and Medical Leave for the non-medical care of your new child must be by mutual agreement between you and your supervisor. You must submit a record of birth or placement attesting to the date of the child's birth or placement with you.

When you use Family and Medical Leave for your own serious health condition or to care for the serious health condition of an eligible family member, you must provide as much notification as possible. You must also submit your health care provider's certification of a serious health condition. Additionally, if you are taking Family and Medical Leave for your own serious health condition you will need your health care provider's release to return to work. To apply for this leave, please contact your department's leave & ADA coordinator. For more information, see Personnel Rule 7.1

# Paid Family Care Leave

The City provides eligible employees up to four weeks (160 hours) of paid leave to care for a qualifying family member with a serious health condition under an approved Family and Medical Leave. Hours are pro-rated for part-time employees. Employees are eligible to use the leave completing consecutive six months of employment in a benefitted position or temporary assignment and if they have not exhausted their FML entitlement hours. The use of Paid Family Care Leave counts against the Family and Medical Leave entitlement hours. To apply for this leave, please contact your department's leave & ADA coordinator.

### Paid Parental Leave

The City of Seattle's Paid Parental Leave program provides eligible employees up to 12 weeks paid leave to bond with their new child. These hours are pro-rated for part time employees. Employees become eligible for this leave after completing 6 months of employment in a benefit eligible position and if they experience one of the following qualifying events:

 Birth of a child; placement of a child for adoption; placement of a child for foster care; placement of a child for legal guardianship The employee in addition to the leave application, must also submit a record of birth or placement to the City. The employee must use the leave by the first anniversary of the child's birth or placement. To apply for this leave, please contact your <u>department leave & ADA coordinator</u>.

# Military Leave Programs

The City offers the following paid and unpaid leave programs for employees needing to time off work due to military events:

- Paid Military Leave: The City provides up to 21 working days, exclusive of normal days off, of paid leave per fiscal year (October September) without loss of service credit for employees who are members of the US armed forces, National Guard, or reserves, and need leave in order to report for required military duty, training or drills. This leave provides employees with their City pay and benefits at the same payrate and under the same conditions as if they were at work.
- Military Leave of Absence (LOA): Unpaid Military Leave of Absence provides employees an unpaid leave of absence to enter active duty for the United States Military. It also guarantees a return to their position upon release from active duty, provided they meet the set criteria.
- Military Spouse Leave of Absence (Spouse LOA): Refers to a 15-day unpaid leave provided to employees whose spouse is a member of the Armed Forces, National Guard, or Reserves and who has been notified of an impending call or order to active duty and before deployment, or whose military spouse is on leave from deployment.
- Family Medical Leave (FML) Military Exigency: Eligible employees are granted up to 90 days (13 weeks) of unpaid, job-protected Family and Medical Leave in a 12-month rolling period for a "qualifying exigency" arising out of a foreign deployment of the employee's spouse, parent, son or daughter.
- Family Medical Leave (FML) Military Caregiver
  Leave: Employees are granted up to 26 weeks of unpaid, jobprotected Family and Medical Leave in a 12-month rolling
  period to care for their spouse, parent, child, or next of kin of
  a covered military servicemember with a serious injury or
  illness. Covered military members may be either a current
  servicemember or a veteran of the armed forces.

To apply for any of these leave programs, please contact your <u>department's leave & ADA coordinator</u>.

# Washington State Paid Family and Medical Leave

Washington's Paid Family and Medical Leave is an insurance program funded through premiums paid by the City of Seattle and employees. It offers partially paid leave for qualifying medical, family and certain military connected events. The program covers between 12 and 18 weeks of paid leave for a qualifying event, depending on the circumstances. For more information, please visit the Washington State Employment Security Department's website at https://www.paidleave.wa.gov/

To apply for this State benefit with the Washington State Employment Security Department (ESD), you can contact ESD directly at 1 (833) 717-2273 or submit your online application at <a href="https://www.paidleave.wa.gov">www.paidleave.wa.gov</a>.

# Retirement

### City Retirement System

There are three opportunities when a temporary employee may elect membership in the Seattle City Employees' Retirement System

- 1. At the completion of 1,044 hours of City employment, the equivalent of 6 months' full-time work
- 2. After completing 10,440 hours of City employment, the equivalent of 5 years' full-time work
- 3. When appointed to a regular position of City employment, you may join the Retirement System and purchase prior credit, provided this occurs before completion of 10,440 hours of City employment.

Contact the Retirement Office (206-386-1292) for more information.

### Retirement System Death Benefit

Temporary employees who participate in the Retirement System are automatic members of the Death Benefit Program. The intended purpose of this policy is to be an adjunct to your burial insurance. The benefit is \$2,000 and payable only to the beneficiary. The premium is \$12.00 per year, deducted from the first paycheck of the year. The policy has no cash value for the retiree.

### Deferred Compensation Savings Plan

You may participate in the City of Seattle Voluntary Deferred Compensation Plan administered by Nationwide. You may enroll any time throughout the year. The plan allows you to save a portion of your annual wages to supplement retirement funds. Contributions are made through pre-tax or after-tax (Roth) payroll deductions and you are immediately 100% vested in any contributions you make. You have the choice of several investment options to diversify your savings.

For more information, reach out to an on-site Deferred Compensation education consultant in the Seattle Municipal Tower (floor 16, suite 1635) at 206-447-1924. Education consultants are available Monday through Friday during normal business hours. Or please contact Nationwide at 855-550-1757. Customer Service Representatives are available from 5:00 am to 8:00 pm Pacific Time, Monday through Friday and Saturday 6:00 am to 3:00 pm. You can also access your account 24/7 at Nationwide.

 You may start, stop or change the amount of your deferrals (contributions) at any time at <a href="https://www.cityofseattledeferredcomp.com">www.cityofseattledeferredcomp.com</a> or by calling 855-550-1757.

# Retirement

### Deferred Compensation Savings Plan

- You may contribute as little as \$10 per pay period and as much as 50% of your annual taxable income up to the annual limit published on <a href="http://www.seattle.gov/human-resources/benefits/employees-and-covered-family-members/retirement-plans">http://www.seattle.gov/human-resources/benefits/employees-and-covered-family-members/retirement-plans</a>.
- You do not pay federal income tax on your pre-tax money until it is withdrawn.
- You can apply for a loan, not to exceed the lesser of \$50,000 or half your account balance, but are required to repay the loan.
- You are eligible to withdraw your money only when you leave City service, regardless of age.
- Hardship withdrawals are available, subject to IRS rules and approval by the Plan Trust Committee.
- You can deposit a portion of your sick leave balance (if eligible) and all your vacation payout to your account when you retire up to your unused annual deferral limit for the year in which you retire. For yearly maximum deferral amount, please refer to <a href="http://www.seattle.gov/human-resources/benefits/employees-and-covered-family-members/retirement-plans">http://www.seattle.gov/human-resources/benefits/employees-and-covered-family-members/retirement-plans</a>.
- You may consolidate prior retirement plans (457, 403(b), 401(k), 401(a) and IRA) into your Deferred Compensation Plan account too.

Year	Regular Contributions Limit	Additional Contribution Limit for employees over age 50	
2021	\$19,500	\$6,500	

	Glossary
Balance billing	The amount over and above your co-insurance amount that you may be required to pay if you use a non-network provider. See the explanation for <b>Paying out-of-network claims</b> that bills more than Aetna's allowable amount on page 18.
Coinsurance	The arrangement by which both the Plan and the employee share a specified ratio of the covered expenses under the policy. For example, the Aetna Open Choice Traditional Plan pays 80% of most covered expenses while the employee pays the remaining 20% of covered expenses once the deductible has been met.
Copay	A fee paid at the time a medical or dental service is provided. A copay may be a percentage of charges, but is usually a flat fee. In general, copayments may not be applied toward the coinsurance or out-of-pocket deductibles.
Deductible	The amount of covered expenses that must be incurred before Plan benefits are paid. The deductible is set on an annual basis and there are individual and family deductibles.
Eligible Expenses	Expenses as defined in the health plan as being eligible for coverage. This could involve specified health services fees or "reasonable and customary charges."
Formulary	A list of preferred brand-name and generic drugs. Drugs are selected for inclusion based on evaluation criteria developed by each Plan. Formularies are different depending on the Plan, and may change to include new drugs or to drop brand-name drugs as generic equivalents become available.
Generic Drug	A drug which contains the same active ingredients in the same amounts as the brand-name product, although it may differ in color, shape, or size from the brand-name product. It is produced after the brand name drug's patent has expired. It is also called a "generic equivalent."
Network Provider	A medical provider, such as a physician, who has a signed contract to participate in a health plan. Also known as a preferred provider.
Non-network Provider	A provider who has not signed a contract with a health plan. Also known as a non-preferred provider.
Out-of-Pocket Cost	The amount not covered by the plan that the plan member pays. This includes such things as coinsurance, deductibles, etc.
Out-of-Pocket Limit (Out-of- Pocket Maximum)	The amount of copays and/or coinsurance an individual will be required to pay within a calendar year before most covered expenses are covered in full.

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Pre-existing condition	A physical condition that existed prior to the effective date of a policy. In many health policies, these are not covered until after a stated period of time has elapsed. The City's medical plans cover all pre-existing conditions.		
Preferred Provider	A medical provider, such as a physician, who has a signed contract to participate in a health plan. Also known as a network provider.		
Preventive Care	Care that consists of routine physical examinations and immunizations. The emphasis is on preventing illnesses before they occur.		
Recognized Charge	The charge determined by Aetna on a semiannual basis to be in the 70 <sup>th</sup> percentile of the charges made for a service or supply by providers in the geographic area where it is furnished.		

# Who to Contact if You Have Questions

If you have questions, contact the following organizations by phone or obtain information through their web sites. The Seattle Department of Human Resources' Benefits Unit can be reached at 206-615-1340.

Accolade	866-540-5418	https://login.myaccolade.com/login
Aetna	877-292- 2480	<u>AetnaNavigator.com</u>
		Custom Doc Find:
	+	aetna.com/docfind/custom/cityofseattle
Kaiser Permanente	888-901-4636	KP.org/wa
VSP	800- 877-7195	<u>vsp.com</u>
		Click on "Members and Consumers"
Delta Dental of Washington (DDWA)	206-522-2300 or 800-554-1907	<u>DeltaDentalWa.com</u>
Dental Health Services	206-788-3444	DentalHealthServices.com/cityofseattle
	877-495-4455	
Nationwide Retirement	855-550-1757	www.cityofseattledeferredcomp.com
Local Representative	206-447-1924	
Life, LTD		Your department's Benefits Representative
Alternative Dispute Resolution	206-615-0089 206-615-1692	sdhrweb/adr/default.asp
Resolution	TTY: 206-684-7888	
City's Benefits Unit	206-615-1340	http://www.seattle.gov/human-resources/benefits
Employee Self-Service		http://www.seattle.gov/ess/

